

# Refund and Cancellation Policy

Clifton Productions Pty Ltd is a service oriented business and due to nature of our business, we do not offer any refunds or money back for any of our services once work has commenced.

Our effort is to try and offer you the best possible service in a timely manner and to your satisfaction. We strive to reach your goals as a partnership and as such Clifton Productions Pty Ltd. does not guarantee a full refund for the cancellation of its services.

If you change your mind after paying for a certain service, Clifton Productions Pty Ltd will act only on the policy here within. Clifton Productions Pty Ltd. will refund or cancel any services according to the following guidelines:

a) Clifton Productions Pty Ltd. will refund you less costs to date if a project has not started within 60 days of making payment.

b) In the event that incorrect information was provided by you, Clifton Productions Pty Ltd will not refund partial amounts or full amounts in the case that a project has commenced and/or has been completed.

c) If you don't want Clifton Productions Pty Ltd to start the project at all please promptly make a request for cancellation bearing in mind clause (a).

d) If you are not satisfied with an incomplete portion of a project, you can get proportional refund for the remaining work/project.

e) If we feel that we can't do the project for you at that moment or for any reason at all, then Clifton Productions Pty Ltd will issue you a 100% refund within a maximum of 7 working days.

g) If you request a refund or cancellation within the time period stated in this policy and your account has still been charged, Clifton Productions Pty Ltd. will refund 100% of that amount.

h) Clifton Productions Pty Ltd does not offer any refunds for funds spent for the services already delivered or any other miscellaneous charges which are non recoverable and refunding them causes any loss to Clifton Productions Pty Ltd.